# Patsy Smith

## Address

4594, Fleming Way, Chester, VA – 23831

#### Phone

(123) 456 7899

Email info@hloom.com

#### **Career Objective**

Seeking a position as a cashier in a reputable organization

# Qualification

ACMA Brentwood College of Commerce – 2010 GPA: 3.4

Post Graduate Diploma in Finance Queen Elizabeth College - 2011 GPA: 3.5

# Work Experience

## **Phoenix International**

Customer Service Cashier

December 2011 - February 2013

## **Responsibilities**

- Operate cash register
- Redesigning of checkout procedures
- Handling online banking transactions
- Attending to customer's cash related issues and finding effective resolutions
- Handling cash, check, and credit card transactions
- Recording daily transactions

#### **Achievements**

- Employee of the year Award 2012
- Increased customer satisfaction level by 25%

## **Professional Skills**

- Excellent skills in Mathematics and Statistics
- Accounts management
- Bookkeeping
- Excellent team player
- Excellent written and verbal skills

- Time management
- Good knowledge of MS Excel
- Attention to details
- Knowledge of ForEx trading

# Hobbies & Interests

- Traveling
  - Tennis

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