

Amy Smith
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Desired Position

Cashier position in a major retail company with potential future opportunities in related customer service areas.

Strengths

Accurately managed a cash draw in Baltimore's busiest Men's Department.
Handled customer inquiries and solved billing problems.
Dealt with a diverse customer population.
Enthusiastic and cooperative.

Experience

Cashier, 1998 - Present

Ward's Department Store, Baltimore, MD

Handling all cash and credit card transactions in department store environment.

Balanced cash draw at close of shift. Frequently closed store and secured building. One of only two cashier's who held a building key.

Cashier, 1996 - 1998

Vandell's Flowers & Gifts, Hagerstown, MD

Handled all transactions, both in person and via telephone, for this upscale floral boutique. Successfully managed high volume sales.

Inventory Monitor, 1991 - 1995

J.C. Holmes Department Store, Chambersburg, PA

Monitored supply of women's clothing and jewellery inventory. Duties included retail shelf stocking and back-up inventory ordering.

Education

A.A., Business, 1996

Hagerstown Business College, Hagerstown, MD