Office Secretary ROBERT SMITH

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Objective

Office Secretary, Office Manager, Accounts Payable, Accounts Receivable, and Payroll Clerk, Budget Technican.

Skills

Microsoft, Windows, Billing, Medical Records, Filing, Receptionist, Medical Terminology.

Work Experience

Office Secretary

ABC Corporation - September 2010 - March 2013

- Served as the principal office assistant performed various administrative and clerical duties in support of the organization.
- Performed office automation support using multiple automated programs and software such as Word and Excel in support of administrative and clerical work.
- Prepared a wide variety of recurring and nonrecurring correspondence, reports and other documents and reviewed and finalized correspondence/documents prepared by others in handwritten or electronic drafts.
- Reviewed and processed incoming and outgoing correspondence, materials, regulations, and directives.
- Established and monitored suspense dates and brought to supervisors attention when there was a conflict.
- Responsible for coordinating the work of the office with other offices and organizations.
- Received telephone calls, greeted visitors, and ascertained the nature of the calls or visits.

Office Secretary

ABC Corporation - 2008 - 2010

- Greet visitors and callers, handle their inquiries, and direct them to the appropriate persons according to their needs.
- Schedule and confirm appointments for clients, customers, or supervisors.
- Provide services to customers, such as order placement and account information.
- Take dictation in shorthand or by machine, and transcribe information.
- Maintain scheduling and event calendars.
- Locate and attach appropriate files to incoming correspondence requiring replies.
- Manage projects, and contribute to committee and team work..

Education

Diploma in General Studies - (Niceville Sr. High School - Niceville, FL)