**SUMMARY**

Highly qualified Quality Assurance Engineer with experience in the industry. Enjoy creative problem solving and getting exposure on multiple projects, and I would excel in the collaborative environment on which your company prides itself.

**CORE COMPETENCIES**

Microsoft Office, Microsoft Power Point 2010, Microsoft Outlook, Microsoft Test Manager, Visual Studio 2012, Microsoft TFS, BMC Remedy, Microsoft Word 2010.

**PROFESSIONAL EXPERIENCE**

# Quality Assurance Engineer

## ABC Corporation ­ November 2013 – January 2016

**Key Deliverables:**

* Facilitated cross­functional team to complete PFMEAs for AGM battery manufacturing process.
* Maintained and supported ISO 9001 certification.
* Managing plant floor documentation in Sandersville plant.
* Statistically analyzed Critical to Quality data from data collection system.
* Measured and analyzed KPIs related to Quality.
* Presented monthly results to upper management.
* Maintained Corrective &amp; Preventative Action system for both internal and supplier corrective actions.

# Quality Assurance Engineer

## ABC Corporation ­ 2012 – 2013

**Key Deliverables:**

* Led QA team for testing localized software products.
* Directed QA team in investigating Japanese character set related issues.
* Conducted software black box testing (manual/automation test tools).
* Localized software products (MS Visual Studio).
* Created online user guides.
* Developed / updated test plans.
* Conducted customer support for Japanese users in US as needed..

**EDUCATION**

Bachelors of Science in Engineering Physics ­ (University of Pittsburgh ­ Pittsburgh, PA)