

ROBERT SMITH

Quality Assurance Engineer

Phone: (0123)-456-789 | Email: info@qwikresume.com | Website: Qwikresume.com

SUMMARY

Highly qualified Quality Assurance Engineer with experience in the industry. Enjoy creative problem solving and getting exposure on multiple projects, and I would excel in the collaborative environment on which your company prides itself.

CORE COMPETENCIES

Microsoft Office, Microsoft Power Point 2010, Microsoft Outlook, Microsoft Test Manager, Visual Studio 2012, Microsoft TFS, BMC Remedy, Microsoft Word 2010.

PROFESSIONAL EXPERIENCE

Quality Assurance Engineer

ABC Corporation - November 2013 – January 2016

Key Deliverables:

- Facilitated cross-functional team to complete PFMEAs for AGM battery manufacturing process.
- Maintained and supported ISO 9001 certification.
- Managing plant floor documentation in Sandersville plant.
- Statistically analyzed Critical to Quality data from data collection system.
- Measured and analyzed KPIs related to Quality.
- Presented monthly results to upper management.
- Maintained Corrective & Preventative Action system for both internal and supplier corrective actions.

Quality Assurance Engineer

ABC Corporation - 2012 – 2013

Key Deliverables:

- Led QA team for testing localized software products.
- Directed QA team in investigating Japanese character set related issues.
- Conducted software black box testing (manual/automation test tools).
- Localized software products (MS Visual Studio).
- Created online user guides.
- Developed / updated test plans.
- Conducted customer support for Japanese users in US as needed..

EDUCATION

Bachelors of Science in Engineering Physics - (University of Pittsburgh - Pittsburgh, PA)

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