

# Quality Control Engineer/Technician

## ROBERT SMITH

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### Objective

Telecommunications Engineer with specialties in disaster recovery and implementing solutions that ensure or increase network and facility stability. Additional background includes successfully migrating voice traffic from one platform to another without disruption of service or impact to the customer.

### Skills

Most Computer Software.

### Work Experience

#### Quality Control Engineer/Technician

**ABC Corporation** - January 2014 - July 2016

- Oversee all quality related issues related to the manufacturing process of carbide inserts and steel tool holders.
- Interact with customers and sales team to resolve quality issues.
- Manage defective product claims through corrective action reports and material review process.
- Develop and instruct employees with work instructions and in the quality improvement process.
- Inspection and approval of first article parts.
- Provide needed information for CARs; conduct root cause analyses to expose gaps in processes that need improvements to meet the Quality requirements.
- Responsible for Gage control and calibration to NIST standards.

#### QUALITY CONTROL ENGINEER

**ABC Corporation** - 2009 - 2014

- Responsible for APQP, FEMA, PPAP, PSW, Control Plans and Work Instructions.
- Quality Auditor and Team Member Quality Training.
- Responsible for Lab Testing results of products.
- Developed QC lab supplies for testing.
- Implemented Final Check Fixtures, Poke-Yoke of secondary production equipment, Just-In-Time and Kanban Systems, Product Materials Testing, 8-D Reports, Countermeasures, and Root Causes.
- Responsible for Customer Relations and QC related travel to Detroit, Michigan, to Canton, Mississippi and to Hermisillo, Mexico..
- This is Dummy Description data, Replace with job description relevant to your current role.

### Education

Computer science - 1985(Joliet Junior College - Cedar Rapids, IA)