

ROBERT SMITH

Network Application Engineer

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A focused, self-motivated and team-oriented engineer with 8 years of work and education experience in civil and environmental industry, looking for an engineer position that provides more depth, opportunity to learn, and further application of my knowledge and experience.

EXPERIENCE

Network Application Engineer

ABC Corporation - MARCH 1996 - JUNE 2000

- Assist distributors and OEMs in North and South America to specify and apply Kawasaki hydraulic products.
- Develop technical and price proposals for distributors and OEMs.
- Develop technical publications and literature for hydraulic products.
- Technical liaison between customers and factories in Plymouth, England, and Kobe, Japan.
- Manage National Service Center overseeing all warranty inspections and evaluations.
- Report all quality-related issues to the respective factories.
- Provide product training to distributors, customers, and Kawasaki employees.

Application Engineer

ABC Corporation - 1994 - 1996

- Train customers in AutoCAD software including the basic skills necessary to draw, modify and manage their parts
- Provide training in CNC router programming and RouterCim CAD/CAM software
- Trained in all of the functions and set-up of the CNC router and Fanuc control
- Perform time study analysis
- Provide recommendations for tooling and cutting techniques
- Provide onsite and telephone technical support
- Demonstrate machine and software capabilities to prospective customers.

EDUCATION

- MS in Engineering Management - August 1992(Western Michigan University - Kalamazoo, MI)BS in Engineering Graphics - August 1984(Western Michigan University - Kalamazoo, MI)

SKILLS

Wordpress, Joomla, PHP, Photoshop, Illustrator, Git, Assembla, JQuery, Javascript, C++, HTML, HTML5, CSS, CSS3.