ROBERT SMITH
IT Specialist And Programmer

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Versatile, creative Cyber security Engineer with over seven years' experience in secure technology implementations of networking equipment, systems architecture, systems configuration, and systems administration. Effective Cybersecurity Engineer able to build excellent relationships with: team members, upper management, and customers. Extensive experience in the National Institute of Standards and Technology (NIST) Risk Management Framework, providing expertise to multiple Government Agencies in ensuring security without compromising systems availability or performance.

EXPERIENCE

IT Specialist And Programmer
ABC Corporation - JULY 2015 – PRESENT

- Diagnosed and troubleshooter Unix and windows processing problems and applied solutions to increase company efficiency.
- Assist shop mechanics on diagnostics for small to large vehicles and equipment.
- Ensured network, system, and data availability and integrity through preventative maintenance and upgrades.
- Provided documentation on start-up, shutdown, and first level troubleshooting of processes to help desk staff.
- Implemented company policies, technical procedures, and standards for preserving the integrity and security of data, reports, and access.
- Monitored network performance and security to provide statistical reports for both real-time historical measurements.
- Advocated for end-users to perform testing, problem analysis for a server.

IT Director
ABC Corporation - FEBRUARY 2013 – JULY 2015

- Grizzly completion services ensured network, system and data availability and integrity through preventative maintenance and upgrades.
- Provided maintenance and development of bug fixes and patch sets for existing web applications.
- Translated business goals, feature concepts, and customer need into prioritized product requirements and use cases.
- Directed and monitored the completion of wells, well testing or well surveys.
- Analyzed field data using intelliserv applications, isolated and diagnosed faults.
- Troubleshoot and maintained all networking devices and infrastructure across the enterprise including switches, routers, and

firewalls.

- Work with field personnel, engineers on good reports, p&id drawings, graphs for final reporting to engineers.

EDUCATION

- AAS - (Victoria College - Victoria, TX)BA in English - (University Of Tennessee - Knoxville, TN)High School Diploma - (Westport High School - Ocala, FL)

SKILLS

Premiere, Illustrator, Wordpress, Lightroom, Photoshop, Windows 7, Windows 8, Windows Server