

ROBERT SMITH

Senior Pharmacist

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Highly-Skilled, Customer-Driven Clinical and Retail Senior Pharmacist with 8+ years of experience: Expert in interpreting prescription orders and determining factors that may cause harmful health or life-threatening situations. A consummate professional with keen abilities to analyze, interpret, and resolve patient health issues. Skilled relationship builder by providing Best in Class customer and patient care, education, and advisement. Experienced in maximizing customer acquisition and retention and establishing trusting, lasting relationships with managers and peers.

2013 - PRESENT

SENIOR PHARMACIST - ABC CORPORATION

- Maintaining best in class customer service standard in filling and dispensing prescriptions for walk-ins and call-ahead patients.
- Demonstrating flexibility and commitment to customers in traveling to different pharmacies and fill staffing needs on an as-needed basis.
- Maintaining a high degree of knowledge on all major EHR systems, prescription/insurance acceptance programs, and compliance to all federal, state, and local privacy regulations and HIPAA laws.
- Sustaining high level of professionalism, teamwork orientation, management style, and promotion of collaborative efforts to solve issues, whether operational or patient-related, to ensure that customer service performance excellence.
- Administering immunizations as needed to service customer requests.
- Proactively identifying possible side effects, allergy information, drug interaction, and storage issues to proactively avoid life-threatening medical situations.
- Interpreting physicians orders accurately to fill and dispense prescriptions.

2011 - 2013

STAFF PHARMACIST - ABC CORPORATION

- Served as primary contact for health care professionals regarding patient prescriptions, health conditions that patients failed to report to their physician, and advised patients about insurance coverage issues with regarding prescription coverage.
- Dispensed controlled substances with accuracy, prioritizing patient health, wellness, and safety according to current policies and procedures for inpatients and outpatients.
- Reviewed requests for a prescription prior authorizations.
- Oversaw the activities of pharmacy technicians, pharmacy clerks, and customer service advocates.

- Performed all duties and functions in compliance with State and Federal pharmacy laws and regulations.
- Supported department quality assurance and improvement guidelines.
- This is Dummy Description data, Replace with job description relevant to your current role.

EDUCATION

- DOCTOR OF PHARMACY in PHARMACY - 2010 (UNIVERSITY OF IOWA COLLEGE OF PHARMACY)Non-degree in Pharmacology, Drug interactions - 1971(Long Island University, Arnold And Marie Schwartz College Of Pharmacy - Brooklyn, NY)BS in Pharmacy - 1965(University Of Rhode Island - Kingston, RI)
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SKILLS

Retail Pharmacy, Immunizations, Customer Relations, Long Term Care, I.V. Admixture, Management, Sales, Maintaining Budget, Employee Relations. Pharmaceutical Knowledge, Chart Review, And Regulatory Compliance.