

Robert Smith

Lead Pharmacist

CONTACT DETAILS

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PERSONAL STATEMENT

Consummate and customer focused Lead Pharmacist with comprehensive experience in delivering top-notch pharmacy services in retail, pharmaceutical and healthcare industries across leading pharmacy chains. Instrumental at generating policies to ensure compliance with drug utilization review standards and exceptional patient outcomes. Talented manager with coach-oriented supervisory concentration and the goal of facilitating a solid team mindset and enhancing productivity. Contribute to successful, well-run pharmacies with the exceptional work ethic and customer service abilities, communicate effectively with patients, medical and pharmacy staff on all levels.

SKILLS

Pharmacist, Customer Service, Dependable, Flexible, Teamwork, Detail Oriented, Effective Communication, Employee Relations, Decision Making, Fast Learner, HIPAA Compliance, Retail, Team Player, PDX

WORK EXPERIENCE

Lead Pharmacist

ABC Corporation - January 2015 - November 2016

Responsibilities:

- Consistently increased productivity, safeguard regulatory compliance, foster relationships with the local community, staff members and administration to smoothly run the pharmacy.
- Successfully developed new solutions to achieve companys long and short term goals, while ensuring compliance in line with the companys established standards.
- Actively involved in medication management therapy with the aim to optimize drug therapy and improve therapeutic outcomes for patients to enhance outcomes, this resulted in increasing the star ratings which improve the overall reimbursements rate.
- Liaised with healthcare professionals and insurance companies regarding patient care and proper medication, as well as fill prescriptions in high volume pharmacy and significantly deal with/serve over 500 customers on a daily basis.
- Expertly handled and boost the overall workflow by 20% through positioning the pharmacy technicians in strategic command centers based on customer flow.
- Carried out all managerial and operational responsibilities to maintain highest quality of services according to standards in the absence of management.
- Collaborated with third-party interpreters and potential decision makers to maximize communication and customer service with all patrons.

LANGUAGES

English (Native)
French (Professional)
Spanish (Professional)

INTERESTS

Climbing
Snowboarding
Cooking
Reading

REFERENCES

Reference - 1 (Company Name)
Reference - 2 (Company Name)

Lead Pharmacist

ABC Corporation - June 1991 - July 2014

Responsibilities:

- Implemented direct patient care programs, including but not limited to Medication Therapy Management programs, Immunization Services, and Payer and Pharma Adherence & Clinical Programs.
- Drove the execution of multiple business plans and projects to ensure business needs are being met.
- Drove compliance and continuous quality improvement in the delivery

of clinical pharmacy patient care and services by studying, evaluating, and re-designing processes, monitoring and analyzing results; and implementing changes.

- Helped ensure area Pharmacies adhere to regulatory compliance, standard operating procedures, and FDA regulations.
- Drove regional pharmacy financial performance by aligning business strategies with company financial goals.
- Implemented and executed patient intervention pharmacy programs to maximize financial performance.
- This is Dummy Description data, Replace with job description relevant to your current role.

Education

Bachelor Of Science Pharmacy Degree in Pharmacy - 1990 (Temple University Pharmacy School - Philadelphia, PA) Bachelor Of Arts in Chemistry - (East Stroudsburg University Of Pennsylvania - East Stroudsburg, PA) Associate in Science Laboratory Technology - (College Of Technology - Lagos)